

The Seafarer

Volume 5, Issue 4

Customer Service Bulletin

September 2003

How to Get Mustang Jackets



Mustang Jackets are available through the standard stock system. Local purchase of these jackets is not authorized. The supply system is now in sustained support of the only authorized cold weather jacket. These are readily available via DSCP (S9T). Requisitions are processed without delay. Submit your MILSTRIP now:

SMALL	8415-01-495-0884
MEDIUM	8415-01-495-0890
LARGE	8415-01-495-0892
X-LARGE	8415-01-495-0893
XX-LARGE	8415-01-495-0894

FISC will "BM" any previous open purchase requirements submitted for open purchase.

Please note a word of advice from DLA: Fleet feedback reports a medium actually fits the small frame better; large fits the medium frame; x-large fits the large frame; and xx-large fits the x-large

Continued on Page 7

Regional Navy Mail Center

On The Move To Better Service

Recently, the Fleet and Industrial Supply Center, Norfolk Regional Navy Mail Center (RNMC) moved into new workspaces. Although still located at Building U-132, the newly renovated area will prove to increase the Center's ability to provide exceptional service to its customers. RNMC is a regionalized consolidated mail facility offering a full range of services to DOD commands within the Mid-Atlantic Region, Atlantic Fleet ships - regardless of home port - and Atlantic Fleet postal operations located in Guantanamo Bay, Puerto Rico and the Bahamas.

Benefits from this new move include:

- **Increased Service Hours:** RNMC mail call hours are now 0830 – 1530 without lunch closure.
- **Customer Mail Boxes:** Each serviced Command has an assigned Official Mail Box which can be accessed 0700-1600 daily.
- **Additional Parking:** Additional parking spaces have been added to the north end of the Center's loading dock to accommodate customers.
- **Upgraded Training Facility:** New Training/Conference area for postal training.

Even though there is still construction underway in the building, the Regional Navy Mail Center is open for business with a new look and better ways to serve our military community. RNMC's logo "Timely-Efficient-Dependable," has come to mean the "best in the business" and this new move is just one more example of the Center's commitment to excellence. For additional information, you can visit RNMC's website at <http://www.nor.fisc.navy.mil/home/Mail.html>. (Free mail areas list page 5)



Mark Your Calendars

Next Customer Service Conference is Oct. 29, 2003 - Pier 26 - 0800

Inside

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Focus on Better Service

Seems like I'm always welcoming back the fleet units in my *Seafarer* column ... this time it is to welcome you all back from the Hurricane Isabel sortie. We here at FISC weathered the storm fairly well with only minimal damage to our facilities from the high winds. We hope all of you escaped with minimal damage and we are glad to have you all home safely once again.

In this issue of the *Seafarer* you will read several articles about improved services available from FISC Norfolk. We continue to build on previous successes in Super SERVMART and we are improving regional mail services through our new facility and co-location with the U. S. Postal Service. It's been a tough moving season for our customers and our Personal Property Office with all the extra moves that slipped into the traditionally busy summer move season as a result of the war earlier in the year. Several initiatives, including the Navy Exchange Moving Center, are ongoing to help make moving easier for you and your families so I hope you'll read the article about those improvements as well. Be sure to read the articles about the DoD eMall and how this single entry point for buyers gives you easy access to commercial off-the-shelf goods from suppliers and government sources. We also include in this issue articles on how to requisition fire fighting ensembles and the Mustang Jackets.



Capt. L.V. Heckelman, Commanding Officer FISC Norfolk and Program Manager, Supply/Logistics, Navy Region Mid-Atlantic

Our next Quarterly Supply Officer Conference is scheduled for Wednesday, October 29th and will be held in our usual location of Pier 26 beginning at 8:00 a.m. Agenda items include Medical Prime Vendor, the LSC/NICC/OTS Triad and Wholesale Cog Migration. In addition, we have invited each of the TYCOM Supply Officers to give a 10-15 minute update on what the current hot topics are for each of them. There will also be a presentation summarizing the topics of discussion at the recent Supply Corps Senior Leadership Forum in San Diego. It promises to be a very informative gathering as well as a chance to network with your peers and the senior Supply Corps officers in the area. I hope to see as many of you there as possible so that we can provide you with the latest information on the services we offer and so we can get your feedback on what we can do better to support you. Don't come alone ...bring all your Supply Corps officers and leading chiefs in the different supply ratings as well. We'll have our Fleet Assist Team and Food Management Team representatives in attendance as well as our FISC CMC.

Finally, I've asked Lt. Cmdr. Paul Armstrong in our Logistics Support Center to arrange some ship visits for me over the coming months. I'd like to come aboard and talk to the Supply Corps officers and senior enlisted about how things are going with FISC support. We want your feedback... and we want to know what more we can do to assist you in accomplishing your mission. Your feedback is always welcome either through your Logistics Support Representative or directly to me. Keep in touch!

L.V. Heckelman

Some Functions of SUPSHIP to realign to NAVSUP Oct. 1

The Naval Supply Systems Command (NAVSUP) has been coordinating efforts with the Naval Sea Systems Command (NAVSEA) to formally document a partnership between NAVSEA and NAVSUP realigning Supervisor of Shipbuilding (SUPSHIP) material management and other select logistics functions to the NAVSUP claimancy.

SUPSHIP code 500 personnel will remain in place, performing the same functions as they are today, however, they will fall administratively under one of the five FISCs within their region (Norfolk, Jacksonville, San Diego, Puget Sound or Pearl Harbor). A NAVSEA/NAVSUP memorandum of agreement (MOA) has been finalized and endorsed by the Virtual SYSCOM. All civilian transfers will be effective after October 1, 2003 pending action at the local HRO level.

Career Sea Pay Increase Benefits Many Sailors

More than 100,000 Sailors serving at sea will begin receiving bigger paychecks thanks to an increase in career sea pay (CSP) and expansion of CSP eligibility. The expansion includes Sailors in pay grades E-1 to E-3, and officers with less than three years of sea time. More than 25,000 Sailors will be added to the rolls of those eligible for CSP. The CSP rate increases are retroactive to Oct. 1, 2001.

CSP was last increased for enlisted personnel in 1988, and officer rates were last increased in 1985. Sailors in pay-grade E-4 with more than four years of sea duty (YOSD) will see their monthly CSP jump from \$160 to \$290, an 81 percent increase. E-7s with more than eight YOSD will receive a 25 percent increase in CSP when their monthly rate increases to \$490. CSP reform also expands eligibility for CSP premium as a separate payment for Sailors in pay-grades E-5 to E-9, with more than five years of service at sea.

School seeks highly qualified candidates for

Navy Supply Corps School Instructor Duty

Instructor duty at the Navy Supply Corps School (NSCS) in Athens, Georgia, provides a unique and challenging opportunity for post division officers and department head tour Supply Corps Officers. A two-year tour at the "Cradle of the Corps" allows officers to give back acquired skills and experiences to the future of our community. Whether you have completed multiple tours or have just concluded your first tour afloat as a Supply Corps Officer, your time as an instructor can make a difference.



Throughout our careers we find ourselves returning to Athens to develop skills that prepare us for our next tour of duty, whether serving in afloat, aviation, or other Department of Defense billets. As an instructor, you will have the opportunity to interface with junior and senior officers in a variety of settings, from the classroom to social functions. Instructor duty at NSCS provides an opportunity to leave a "personal footprint" on virtually every platform in the Navy. Additionally, there are opportunities in some billets to earn a 1304 subspecialty in the area of Navy Transportation.

The Navy Supply Corps School seeks highly qualified candidates who have demonstrated superior Fleet performance and have a strong desire to shape the future of the Supply Corps. Officers requesting instructor duty at NSCS should contact the NAVSUP-OP LT/LTJG Shore Detailer, Elisabeth.peters@navy.mil, DSN 882-4612, or commercial 901-874-4612. Selection for billets at the school is competitive. Candidates need to have a command endorsement from their current assignment and be prepared to conduct a phone interview with the Academic Director at NSCS.

Authentic U.S. Navy Originals Offer Great Quality and Value

By Kristine M. Sturkie

Navy Exchange Command Public Affairs

Sailors looking to purchase a new uniform now have another option to choose from with the introduction of a new line of men's uniforms -- Authentic U.S. Navy Originals.

The new line offers customers the same great quality that they currently find in uniform shops, but with two new fit options: athletic and classic, with a price that is at or below other brands.

"The athletic fit trousers are for the Sailor who may have a larger seat and fuller thighs, while the athletic shirt accommodates customers who may have larger arm and neck measurements and a more tapered waist," said Cmdr. Lisa Vickers, director of the Navy Exchange Service Command's (NEXCOM) Uniform Program Management Office. "The classic fit was designed for those Sailors with minimal variance between their chest and waist or their waist and hip measurements."

The new uniforms are available in men's Service Dress Blue jacket and trouser, Service Dress White jacket, white CNT short-sleeved shirt and trouser, khaki CNT short-sleeved shirt and trouser, khaki poly-wool short-sleeved shirt and trouser and khaki poly cotton short-sleeved and long-sleeved shirts and trouser. The white long-sleeved dress shirt is available in the classic fit only.

Navy Exchange Uniform Shop associates are available to measure customers to determine which fit is right for them.

"Generally, if there is six inches or more between your chest and waist measurements, and between your waist and hip measurements, you could be an athletic fit," said Vickers. "If there is less than six inches between your chest and waist measurements, and between your waist and hip measurements, you could be a classic fit. Having two fit options can save our customers tailoring costs while ensuring a better fit and sharper appearance."

Select Navy Exchange uniform shops will carry the new line of uniforms, and the assortment will vary by location. The entire line of Authentic U.S. Navy Originals men's uniforms is available worldwide through the Navy Exchange Web site at www.navy-nex.com.

DOD Introduces Unique Identification Policy

The Department of Defense has announced a new policy for the unique identification of items that are purchased by DoD. Unique identification, also known as UID, will enhance logistics, contracting and financial business transactions supporting U.S. and coalition troops. Through the new policy, DoD can consistently capture the value of items it buys, control these items during their use and combat counterfeiting of parts.

Noting the savings to be gained from the knowledge, Michael Wynne, acting undersecretary of Defense (Acquisition, Technology and Logistics) said this is a business imperative for DoD, which has been without a universal method for parts identification. Already, Wynne noted, expansion of the policy to radio frequency identification tags is underway, as well as expanding to government property, both real and expensed items.

A team of DoD-wide specialists, industry participants and international partners worked on a fast track to develop the policy. Wynne praised the team, highlighting its arrival at a collaborative solution compatible with an existing International Standards Organization standard.

The new policy and supporting information can be found online at www.acq.osd.mil/uid.

DoD EMALL is One-Stop Support for the War fighter

The DoD E-MALL is a single entry point for buyers to find and acquire commercial off-the-shelf goods from suppliers and government sources. What's more, the DoD E-MALL is an option for purchasers to obtain supplies, parts, and commercial IT products using the purchase card.

The DoD E-MALL has more than 12 million consumable items available and more items are being added continuously. Users can access DoD E-MALL through One Touch Support (OTS) using a single sign on.

The DoD E-MALL fully supports Javits-Wagner-O'Day (JWOD) programs, and identifies goods from mandatory sources. Customers can also identify qualified environmentally friendly items, and certified NSN equivalent items.

DoD E-MALL features a wide range of functions including an advanced search capability, express shopping lists, saved shopping carts, payment options, and national and regional catalogs. On-Demand Manufacturing is a new DoD E-MALL feature that allows customers to contact suppliers who do not have an existing goods inventory.

All NAVSUP purchasers should look at DoD E-MALL (www.emall.dla.mil) and see how it can help them complete our mission, by reducing prices, improving delivery, and increasing accuracy.

To learn more about the DoD E-MALL, contact Betty Magaro at 717-605-3706 or DSN 430-3706, email betty.magaro@navy.mil.

NADEP Material Management to transfer to NAVSUP

Similar to the SUPSHIP transfer, NAVSUP enterprise personnel have been working closely with NAVAIR to realign Naval Air Depot (NADEP) material management functions to the NAVSUP claimancy. NADEP's Cherry Point and Jacksonville personnel will remain in place doing the same functions as they are today during the transfer, but will report to FISC Jacksonville under a corporate level MOA between NAVAIR and NAVICP, and endorsed by the Virtual SYSCOM. Civilian personnel transfers will also be effective after October 1, 2003.

What is a Virtual SYSCOM?

The Virtual SYSCOM concept is to streamline activities, achieve efficiencies and improve interoperability among the SYSCOMs. Short term deliverables include MOAs between NAVSUP and NAVSEA/NAVAIR for material support of the SUPSHIPS and NADEPs respectively. While not directly related, the VS concept and NAVSUP's transformation are working toward the same goal of resourcing tomorrow's fleet.

Healthwatch: West Nile

Virus: Are You at Risk?

*By Erica Bamgbopa,
Bureau of Medicine and Surgery*

You are standing in the backyard, eating barbeque chicken, chatting with friends and family, having a good time. Meanwhile, a female *Culex pipiens* mosquito is looking for her next meal - blood. She needs the protein to produce several hundred eggs. She bites; you scratch your arm. A few days later, you have a fever, headache and body-aches; typical symptoms of the flu. You visit your doctor and the diagnosis is a mild form of West Nile Virus. Your doctor treats the symptoms, and a few days later, you feel as good as new.

Until preventative measures like vaccines are discovered, surveillance and common sense are the best course of action to avoid infective mosquito bites. "We try to make everyone aware of the disease and where it exists," said Lt. Cmdr. Gary Tetreault, medical entomologist at the Naval Environmental Health Center, Portsmouth, Va.

Most people bitten by an infected mosquito never experience symptoms, according to the Center for Disease Control and Prevention (CDC). Twenty percent of those who do experience flu-like symptoms. In rare, severe cases, the disease can be life threatening with symptoms including high fever, stiff neck, disorientation, coma, tremors, convulsions, muscle weakness and paralysis. People over 50, and adults and children with weak immune systems are most at risk.

By following some general guidelines, you can reduce the risk of being infected. Consider staying indoors at dusk and dawn, when mosquitoes are most active. If that isn't possible, wear long sleeves and pants when outdoors, and use bug repellent containing 5-24 percent DEET. Also, drain standing water, such as birdbaths and wading pools, because this prevents mosquitoes from laying their eggs.

In 1999, when the virus first appeared in the United States, there were 62 cases and seven deaths, according to CDC. In 2002, more than 4,100 people were infected and 284 died.

For more information about West Nile Virus, visit the CDC Web site at www.cdc.gov.

Medical Prime Vendor Prototyping Begins at SUBLANT/SURFLANT

The Fleet and Industrial Supply Center is currently testing a Medical Prime Vendor prototype program. SUBLANT has employed this program throughout the local submarine fleet and SURFLANT has applied the program on five ships in the local area.

The program allows the fleet to place orders for medicinal products (excluding narcotics) via a web based ordering system direct from Cardinal Distribution, the Medical Prime Vendor for the Tidewater area. If the order is placed no later than Thursday afternoon, the order is received on Friday, which is a substantial decrease in the lead-time it normally takes for medical



FISC Norfolk's Kay Hood (Code 100) helps HM2 Brandi from USS George Washington, place an order through Medical Prime Vendor.

material ordered through the MILSTRIP processes. So far, 12 orders have been placed and received. NAVSUP plans to employ this program throughout the fleet in the November 2003 time frame.

Although AIRLANT ships are not formally part of the prototype, FISC Norfolk was able to assist USS George Washington (CVN 73) in receiving medical material that was required for the ship to get underway. The order was placed Thursday night and the material was received Friday morning; delivery in less than 24 hours! Any questions pertaining to this program should be addressed to Kay Hood at 757-443-1243.

New Simulators will help 12 Cargo Handling Battalions

FISC Norfolk is purchasing portable crane training systems (simulators) for use at 12 Navy cargo handling battalions. The simulators will provide better trained crane operators and reduce accidents and cost while increasing productivity. The simulators provide a unique opportunity to experience dangerous or challenging situations not typically learned with on-the-job training.

Authorized “Free Mail” Areas

- Aboard ships in the Adriatic Sea
- Aboard ships in the Ionian Sea north of the 39th parallel
- Albania
- Former Republic of Yugoslavia
- Bosnia-Herzegovina
- Croatia (including Zagreb)
- Macedonia
- Serbia-Montenegro (Kosovo & Vojvodina)
- Slovenia
- Hungary
- Zakho (which is south of the Turkish border in the no-fly zone of northern Iraq)
- Kabal, Kuwait
- Aboard ships in the Persian Gulf
- Aboard ships in the Red Sea
- Aboard ships in the Gulf of Oman
- Aboard ships in the North Arabian Sea (that portion of the Arabian Sea that lies north of 10 degrees north latitude and west of 68 degrees east longitude)
- Aboard ships in the Gulf of Aden
- Kuwait
- Saudi Arabia
- Oman
- Bahrain
- Qatar
- Diego Garcia
- United Arab Emirates



Camp Patriot Post Office in Kuwait

- Pakistan
- Uzbekistan
- Tajikistan
- Kyrgyzstan
- Kazakhstan
- Afghanistan
- Iraq

NEX Moving Center Simplifies Your PCS Move

By Kristine M. Sturkie, Navy Exchange Service Command Public Affairs

The Navy Exchange Service Command (NEXCOM) now offers a free residential connection service to military personnel in conjunction with the Naval Supply System Command's (NAVSUP) SmartWebMove program. These services allow users to arrange their household goods moves, and order utilities and other home-related services online with one-stop shopping convenience.

"The NEX Moving Center provides a valuable tool to make military moves easier," said Rear Adm. William J. Maguire, NEXCOM commander and NAVSUP assistant chief of staff for Navy Family Support. "With this service, NEXCOM shows an overall Navy commitment to improving the quality of life for our families during the stress of moving, by simplifying the process as much as we can."

With the NEX Moving Center, users can select and purchase utilities, select billing and payment methods, and disconnect utilities and other services. There is also a referral feature to a variety of other useful services, such as self storage facilities, local movers and alarm monitoring. A key benefit of the NEX

Moving Center is that it allows customers to compare pricing and plan offerings from multiple service providers.

At SmartWebMove, service members and their families can plan and arrange household goods moves online. Eligible users fill out a questionnaire to receive a report of entitlements available to them. The system also allows members to receive pre-move counseling, arrange their move, choose pack out and move dates, and submit the forms to their Personal Property Office via the Internet.

Customers can access the NEX Moving Center through the Navy Exchange Web site at www.navy-nex.com/moving or at NAVSUP's SmartWebMove site at www.smartwebmove.navsup.navy.mil.

The NEX Moving Center service is currently available to personnel moving to the San Diego and Norfolk, Va., areas and will gradually be expanded to other Navy bases.

In addition to the connection service and referrals, the NEX Moving Center will also post links to other Navy-related Web sites, such as Tricare and Defense Finance & Accounting Service (DFAS).

NEXCOM's mission is to provide authorized customers quality goods and services at a savings, and to support quality

of life programs for active-duty military, retirees, Reservists and their families. NEXCOM is responsible for the technical and oversight for 109 Navy Exchanges worldwide, 42 Navy Lodges, 187 Ships Stores, and the Uniform Program Management Office. These four independently functioning programs of the Navy Exchange System generated \$1.9 billion in sales in 2002 and gave \$56.9 million to Morale, Welfare and Recreation (MWR) programs. Since 1946, nearly \$2.2 billion has been given to MWR to enhance Sailor quality of life.

NAVSUP's primary mission is to provide U.S. naval forces with quality supplies and services. With headquarters in Mechanicsburg, Pa., and employing a worldwide workforce of more than 24,000 military and civilian personnel, NAVSUP oversees logistics programs in the areas of supply operations, conventional ordnance, contracting, resale, fuel, transportation and security assistance. In addition, NAVSUP is responsible for quality of life issues for our naval forces, including food service, postal services, Navy Exchanges, and movement of household goods.

For related news, visit the Navy Exchange Service Command Navy NewsStand page at www.news.navy.mil/local/nexcom.

No Limit on Annual Training Days for SELRES for Remainder of FY-03

By Commander, Naval Reserve Force Public Affairs

There is no limit to the number of Annual Training (AT) days Naval Reservists in pay billets can apply for through the remainder of FY-03. Volunteer Training Unit (VTU) members are not eligible for AT.

In a message from Commander, Naval Reserve Forces Command (COMNAVRESFORCOM), clarification was offered to ensure all Naval Reservists understand there is no limit remaining, but Reservists going over 29 days total AT for the Fiscal Year (FY) require additional screening. The message does point out that all orders must terminate no later than Sept. 30.

"The level of AT funding is not really changing, just the way we can apply those funds," said Lt. Cmdr. David Herschel,

COMNAVRESFORCOM's director of finance. "The recent decision by the office of the Secretary of Defense to waive certain portions of the AT policy has given us greater flexibility on ways to spend down the remaining funds."

No reasonable AT request should be denied, to include approving second AT(s) or approving AT for Selected Reservists who have been demobilized during FY-03.

Specific information is available in COMNAVRESFORCOM message DTG 291358Z JUL 03. For related news, visit the Commander Naval Reserve Force Navy Newsstand page at www.news.navy.mil/local/nrf.

CNOCM Daniel Warner is New NAVSUP Command Master Chief



Master Chief Petty Officer (Surface Warfare/Aviation Warfare) Dan Warner was named CNO-Directed Command Master Chief for the Naval Supply Systems Command and Master Chief Petty Officer of the Supply Community in July 2003.

He brings to NAVSUP a breadth of experience in all aspects of supply operations. As Command Master Chief, CNOCM(SW/AW) Warner provides representation for the more than 28,000 members of the supply enlisted community. His duties include active involvement with the personnel of each fleet and shore activity. Master Chief Warner also provides the Chief of Supply Corps input on issues affecting enlisted personnel throughout the fleet.

A native of Connerville, Indiana, Master Chief Warner entered the United States Navy in November 1982. He attended recruit training in Orlando, Florida. Following recruit and apprenticeship training he was assigned to USS Fairfax County (LST 1193). During his tour on the Fairfax County he became a storekeeper and qualified as an Enlisted Surface Warfare Specialist.

In December 1986, Master Chief Warner reported to Naval Station

Roosevelt Roads. While assigned to Naval Station Roosevelt Roads he earned an Associate of Science Degree. In April 1989 he was selected for duty on the Pre-commissioning Unit of USS Normandy (CG 60). From December 1989 to November 1991 Master Chief Warner was assigned to USS Normandy and was selected for Chief Petty Officer in 1990. He completed a deployment to Operations Desert Shield and Desert Storm onboard USS Normandy. The ship rode shotgun for the only four-carrier battlegroup to ever operate in the Arabian Gulf.

Master Chief Warner next reported to the NROTC Unit at the University of Wisconsin as a staff member in November 1991. While there he completed requirements for and was awarded a Bachelor of Science Degree in Business Management, and became an Associate Professor of Naval Science.

In November 1994, Master Chief Warner reported to USS Warrior (MCM 10) as the command senior chief and leading storekeeper. The ship participated in the North Atlantic exercise "Blue Harrier 95" and earned the Battle Efficiency Award while on deployment. Master Chief Warner was then cross-decked to USS Scout (MCM 8) to be the command's senior chief for the North Atlantic exercise "Blue Harrier 97". While on that deployment he was promoted to Master Chief Petty Officer.

Master Chief Warner returned to Naval Station Roosevelt Roads Puerto Rico in November 1997 as the Supply Department Leading Chief Petty Officer. In September 1998 he became the Command Master Chief. In 1999 he applied for and was accepted into the Navy's Command Master Chief Program. He detached Roosevelt Roads in May 2000 for the Senior Enlisted Academy. Following his completion of the Senior Enlisted Academy, he reported to Patrol Squadron 26 as the Command Master Chief in August 2000. He became NAVSUP's command master chief in July 2003 as a CNO directed Command Master Chief.

Mustang Jackets from page 1

frame. DLA is in the process of making size adjustments for future improvements.

Stenciling service, if required, must be procured separately as this cannot be accomplished using Milstrip requisitioning. Our Acquisition Dept is working with DLA to address this additional need.

The LSC stands ready to assist with any urgent requirements. If not available in DLA stock locally, the LSC will work with the customer to expedite a 3-day delivery. You may contact the LSC Toll Free at 877-418-6824.

For additional information you may contact:

Lt. Cmdr Teddie Dyson
Fleet Acquisition Programs Manager
757-443-1369 or DSN 646-1369
teddie.dyson@navy.mil

Sue Marinari
Navy C&T Rsch Facility
S9T Navy Liaison
215-737-7954 or DSN 444-7954
smarinari@dscpl.dla.mil

Online Pay System Services Two-Millionth Customer

The online automated pay system operated by the Defense Finance and Accounting Service, MyPay, has been used by more than two-million customers, DFAS announced recently.

MyPay is an innovative, secure, automated system that puts active duty, National Guard and Reserve military members, civilian employees, and military retirees and annuitants in control of processing certain discretionary pay data items without using paper forms. Pay statements, tax forms and travel vouchers can also be obtained using MyPay.

"At two million users and growing, MyPay has been proven to be a valuable and easy-to-use tool for our customers," said Pat Shine, director of DFAS Military and Civilian Pay. "In the future, the system will become even more robust and user friendly."

Super SERVMART

A Team Committed to the Fleet

Super SERVMART is located on the Norfolk Naval Station at 9610 Decatur Avenue (directly across from Pier 8 on the waterfront). Super SERVMART is open 7:00 a.m. to 4:00 p.m. Monday through Friday, except federal holidays. Technical support is available on-site from the Special Order Desk and participating vendors for every commodity group offered, and thousands of other items not stocked in the store. Other services include delivery (no minimum order) to any Hampton Roads location, including just-in-time (JIT) delivery to support everything from ships' deployment schedules, to coordinating deliveries to a central warehouse receiving location when timing is crucial to meet customer requirements.

To better accommodate end of fiscal year requirements, **Super SERVMART will extend normal (in-addition to) store operating hours as follows:**

Saturday September 27, 2003	0700 - 1600
Sunday September 28, 2003	0700 - 1600
Monday September 29, 2003	0700 - 2000
Tuesday September 30, 2003	0700 - 2000

Besides extended operating hours, Super SERVMART will also have a shuttle van on stand-by at the store to transport shoppers to and from an additional parking area. This is a new service that SERVMART will execute in hopes of relieving the parking congestion shoppers experience during this period of the year.

On Wednesday, October 15, 2003, SERVMART vendor Norfolk Wire and Electronics will be holding a free training seminar on Nordx Fiber Optic Connectors and Equipment. This seminar will be held from 7:45 a.m. to 10:30 a.m. in the break room at Super SERVMART.

MobileMart ("Big Blue") is the new mobile Super SERVMART store procurement system offered through Super SERVMART. It is a 40 foot trailer filled with about 200 fast moving line items. It's a mini-Super SERVMART supply store on wheels parked at your front door step. Big Blue promotes JWOD products and then tailors the products to meet each customer's requirements. MobileMart is in full swing operating Monday through Friday, except for holidays. The schedule is included in this publication. The schedule is also posted on the FISC Norfolk web site and disseminated by FISC's Logistics Support Center. During scheduled visits by the MobileMart, should the customers require purchases of more than \$2,500 the customer will need to FAX a completed DD-1149 to the FISC Norfolk's purchasing agent at Super SERVMART, FAX number (757) 961-9551. Once the FISC Norfolk purchasing agent has placed the delivery order, Super SERVMART will deliver the products back to your command at no additional cost.

An electronic catalogue of items stocked in Super SERVMART is now available on CD or a 3.5 floppy disk that is available at the Super SERVMART Customer Service Desk. The in-store catalogue will be available soon on the FISC Norfolk Web Site under Products and Services / Super SERVMART (<http://www.nor.fisc.navy.mil>).

There have been a few procedural changes with the transition to this new contract. For DD-1149 purchases, the FISC Purchasing Agent will be issuing a delivery order vice a BPA call.

- Exchanges will not be allowed under delivery orders; however, credit memorandums can be issued for items returned under delivery orders.
- A single requisition for both in-store items and special orders (only those requiring less than a two week delivery timeframe) can be processed.
- Commands that use a "letter of authorization" for shopping purposes are reminded that they must update their command's authorized shoppers letter to Super SERVMART every six months or on transfer of the cardholder or authorized shoppers. A letter of authorization is **not required** to shop at Super SERVMART. To help our customers comply with FAR Part 8, the entrance to the



sales floor area has been relocated to directly behind the large roll up door main entrance. The entrance aisle to the store showcases JWOD items, GSA and DLA items.

Questions about the store, products or its operation may be directed to one of the following personnel at Super SERVMART:

Contractor Personnel

Customer Service Desk	(757) 451-8030
Special Order Desk	(757) 451-8019
Special Order Expediter	(757) 961-9543
Super SERVMART Store Manager	(757) 451-4956

Government Personnel (FISC)

For DD-1149 purchasing questions –

In-store FISC Purchasing Agent	(757) 443-1348
Contracting Officer's Representative (COR)	(757) 443-1273
Contracting Officer	(757) 443-1437

Super SERVMART personnel are committed to customer service. We believe it is not just a division, but also an attitude. We are committed to "Service to the Fleet."

Monthly Delivery Schedule For MobileMart "Big Blue"

Week 1 & 3

Monday	LC Admin - LOGSU - PWC Little Creek
Tuesday	MC Force Training - USCG Bear - USCG ISC
Wednesday	1 st Lt Norfolk – COMNAVAIRLANT – HM-14 – Sewells Point Safety – VAW-120 – VR56 – Oceana Air Det. Norfolk - SIMA
Thursday	CBU 423 – EOD Mobil Unit 10 & 2
Friday	Ft. Story HQ – Navy Leader Training Unit

Week 2 & 4

Monday	ACU-4 - COMNAVREGMIDLANT - PWC Little Creek - USS Whidbey Island - FIWC
Tuesday	EWGTGLANT - MACS-24 - Beach Master Unit 2
Wednesday	1 st Lt Norfolk – COMNAVAIRLANT - HM-14 - Sewells Point Safety - VAW-120 - VR-56 - Oceana Air Det Norfolk - SIMA
Thursday	US Dept of Transportation - USAALS-DAHT
Friday	Fort Story Headquarters - Naval Leader Training Unit

To schedule a "Big Blue" visit directly please call Mike Bader, MobileMart Manager, 544-2243

Fire Fighting Ensembles, Rescue and Safety Equipment Available Through DLA

Fire Fighting Ensembles... and Other Fire, Rescue & Safety Equipment (FFEs) are available through the DLA Prime Vendor program for Fire, Rescue & Safety equipment. NSN and non-standard fire fighting, damage control and safety equipment are covered under this contract which provides for all items falling under FSC 4210 (Fire Fighting Equipment) and some items under FSCs 4230 (Decontaminating Equipment) and 4240 (Safety and Rescue Equipment).

Ordering is easy. Simply submit your MILSTRIP into the system via One Touch or fax your MILSTRIP or 1149 directly to the DLA Prime Vendor Fisher Safety at (866) 209-3627; POC is Ms Betty Reed at (800) 226-1126 X304; betty.reed@fishersci.com. Local Navy representative for Fisher Safety is Mr Jim Graham at (757) 482-4691; james.graham@fishersci.com.

Applicable NSNs for FFEs are:

SMALL/SHORT	4210-01-468-5505
XLARGE/SHORT	-5599
SMALL/REGULAR	-5528
XLARGE/REGULAR	-5671
SMALL/LONG	-5539
XLARGE/LONG	-5673
MEDIUM/SHORT	-5545
2XLARGE/SHORT	-5677

MEDIUM/REGULAR	-5551
2XLARGE/REGULAR	-5679



MEDIUM/LONG	-5552
2XLARGE/LONG	-5681
LARGE/SHORT	-5562
3XLARGE/SHORT	-5683
LARGE/REGULAR	-5565
3XLARGE/REGULAR	-5689
LARGE/LONG	-5568
3XLARGE/LONG	-5691

Please note the following sizing details for FFEs:

SMALL	34-36" chest - 34" sleeve
MEDIUM	38-40" chest - 35" sleeve

LARGE	42-44" chest - 36" sleeve
X-LARGE	46-48" chest - 37" sleeve
2X-LARGE	50-52" chest - 38" sleeve
3X-LARGE	54-56" chest - 39" sleeve
SHORT	27" inseam
REGULAR	29" inseam
LONG	31" inseam

Remember this Prime Vendor contract for Fire, Rescue & Safety covers much more than just FFEs. Over 200 NSNs falling under FSCs 4210, 4230, and 4240 are provided for under this contract. For a complete electronic listing of all covered NSNs contact your LSR. For additional info please contact:

Lt. Cmdr. Teddie Dyson,
Fleet Acquisition Programs Manager
FISC Norfolk
757-443-1369 or DSN 646-1369
teddie.dyson@navy.mil

Steve D'Agostino
DSCP Customer Liason
215-737-2745 or DSN 444-2745
stephen.dagostino@dla.mil

Dianne Neff
DSCP Contracting Officer
COM 215-737-2722/DSN 444-2722
dneff@dscp.dla.mil

Husbanding Services Available in CONUS & Western Atlantic

Whether your ship is scheduled for a port visit to New York City, Key West, or Cozumel ship's Supply Officers need to ensure proper husbanding services are available. FISC Norfolk has written many contracts to support port visits in the Western Atlantic but there remain many locations not yet covered.

Part of your planning and scheduling process for port visits should include contacting the FISC Acquisition Department for information and guidance regarding existing husbanding contracts and the proper procurement of port services to support those sites not yet covered. Supply Officers are encouraged to engage FISC as early as possible and in advance of the LOGREQ to discuss routine and specific requirements desired to meet the needs of the ship and ensure a successful liberty port for the crew. Always ensure FISC is an addressee on the ship's LOGREQ. (FISC NORFOLK VA)

Prior planning and proper acquisition procedures will ensure a knowledgeable and proactive husbanding contractor that is able to provide timely service in an efficient manner. This will alleviate stress for the Supply Officer during a port visit and is key to ensuring the bills are delivered and paid prior to the ship's departure.

Don't forget to research your port visit on-line thru CRAFT and contact Mr. Bill Shearer, FISC Husbanding Contracting Officer at 757-443-1387 or via email William.shearer@navy.mil. Bill is standing by to assist you!

For additional information or assistance contact Lt. Cmdr. Teddie Dyson, Fleet Acquisition Programs Manager, Acquisition Dept, FISC Norfolk at 757-443-1369; DSN 646-1369 or teddie.dyson@navy.mil

Navy Launches Program To Aide Civilian Career Management

Navy efforts to better identify job skill requirements and the future development needs of its workforce will get a boost this fall when the Civilian Community Management Division launches the Safety Community-the first of 21 career communities.

Phase one of the community management development begins with core competency identification. Competencies are specific sets of knowledge, skills and abilities that allow people to perform successfully on the job.

Chief of Naval Personnel, Vice Adm. Gerry Hoewing, said, "For us to provide a civilian worker with a viable career path, we have to be able to list all the tasks associated with a given job, as well as skills needed to do those tasks. It's like drawing a roadmap to help workers determine how best to master their craft and how to develop their careers."

Using the same commercial software in place for analyzing sailors' work, the civilian safety community will launch a pilot program to identify job tasks, capture personal qualifications, and link certifications and qualifications to each civilian worker.

A Senior Executive Service member or flag officer will lead each of the 21 communities. All Navy civilians, depending on their current job series, will be mapped to one of these communities.

"This effort is the beginning of a new way of developing our talented civilian workforce," said Marcia Tremaine, director, civilian community management division. "Our efforts will provide the Department of Navy better information to use in the recruitment, selection, development and retention of our civilian workforce. Applicants and employees should have a better understanding of how to manage their careers and what opportunities are available to them."

Marine Corps Tests Hybrid Mail Service for Deployed Members

Family members and friends of troops deployed to Kuwait with Special Purpose Marine Air Ground Task Force - Maritime Pre-positioning Force can, for a limited time, send free letters to their desert-clad loved ones through an Internet-based hybrid mail service called SuperLetter.com. The SuperLetter.com process has been described as being similar to writing a deployed troop an e-mail.

Those who have Internet access can register with SuperLetter.com. Once logged in, a person can type a letter, which the company prints out at one of its computer systems near the recipient, addresses it and enters it into the local mail system for delivery to the deployed individual, cutting down time and the cost of international mail. Because of the benefits associated with using the Website, officials here are testing the service until Sept. 31 and will consider permanent adoption of SuperLetter.com in order to save servicemembers and their families time and money. During the test period, the letters will be free of charge. If approved by the Marine Corps, the cost may continue to be free or, at most, may cost 20 cents per letter, regardless of length. For more details, see http://www.military.com/NewsContent?file=usmc1_082203. For more deployment news and benefits updates, see <http://www.military.com/deployment>

Special Leave Accrual for FY-03 Explained

Chief of Naval Personnel, Vice Admiral G.L. Hoewing has sent out a reminder that the Navy's policy of encouraging members to take leave has not changed. "Leave provides respite from the work environment and contributes to improved performance and increased motivation," said Hoewing. "When mission allows, service members are encouraged to use their leave in the year it is earned. However, given the operational demands placed upon our personnel as a result of the global war on terror, a reminder about the Navy's Special Leave Accrual Policy seems in order," he added.

All active duty members of the Navy who would otherwise have lost annual leave on October 1, 2003, as a result of serving for a continuous period of at least 120 days in an area where they are entitled to hostile fire or imminent danger pay; assignment to a deployable ship, mobile unit, or similar duty where operational commitments prohibited normal leave utilization; or other contingency operations (e.g., Operations Enduring Freedom, Noble Eagle, and Iraqi Freedom), are authorized to carry over as many as 90 days of leave. This leave is considered to be "Special Leave Accrual" and any amount in excess of 60 days must be used before the end of the third fiscal year after the year in which it is earned (i.e., Sept. 30, 2006).

Affected personnel desiring to carry over more than 60 days of leave must declare their eligibility through the chain of command. Requests for "Special Leave Accrual" must be submitted no later than the end of the first quarter of the following fiscal year for which the member is requesting "Special Leave Accrual" (i.e., Dec. 31, 2003). Commanding officers are responsible for conducting service record review to determine eligibility and ensuring appropriate service record entries are made.

Questions concerning this policy can be directed to Lt C. A. Woehr, at (703) 695-3304 (DSN 225).

Maximum Per Diem Rates for Four States Revised

This Federal Travel Regulations Per Diem Bulletin 03-3, was effective Sept. 3 and applies to travel performed on or after that date.

An analysis of FPLP contracting actions and the lodging rate survey data reveals that the maximum per diem rates for the following areas should be adjusted to provide for the reimbursement of federal employees' lodging expenses covered by per diem:

- * State of Colorado, city of Colorado Springs, including El Paso County
- * State of New York, borough of Brooklyn
- * State of Texas, city of Austin, including Travis County, and city of Houston, including Harris County
- * State of Utah, city of Salt Lake City, including Salt Lake County

The bulletin amends the final rule published in the Federal Register Aug. 30, 2002 and amended Nov. 18, 2002, May 9, 2003 and May 28, 2003 by adjusting the maximum lodging amounts in the prescribed areas. The bulletin also eliminates seasonal rates for Colorado Springs.

The new rates are:

- * Colorado Springs, \$121 maximum (\$79 lodging, \$42 M&IE) - increased from \$115
- * Brooklyn, \$244 maximum (\$198 lodging, \$46 M&IE) - up from \$214
- * Austin, \$125 maximum (\$83 lodging, \$42 M&IE) - increased from \$122
- * Houston, \$133 maximum (\$87 lodging, \$46 M&IE) - increased from \$119
- * Salt Lake City, \$118 maximum (\$80 lodging, \$38 M&IE) - increased from \$113

For clarification or further information, contact Joddy Garner, Office of Government-wide Policy, Travel Management Policy, at 202-501-4857 and cite FTR Per Diem Bulletin 03-3.

XMAS Mailing Dates

It's not too early to mail your 2003 Christmas cards, letters, and packages to and from military addresses overseas. In fact, everyone is encouraged to beat the last minute rush and bring holiday mail and packages to the nearest U.S. Post Office or APO/FPO military post office by the suggested dates listed below.

For military mail addressed to APO and FPO addresses, the mailing dates are:

- | | |
|--|---------|
| • Parcel post | Nov. 13 |
| • Space available | Nov. 28 |
| • Parcel airlift | Dec. 4 |
| • Priority mail, first class cards and letters | Dec 11 |

For military mail from APO and FPO addresses, the mailing dates are:

- | | |
|--|---------|
| • Space available | Nov. 20 |
| • Parcel airlift | Dec. 4 |
| • Priority mail, first class cards and letters | Dec 11 |

Military Paper Check Conversion prototype showing signs of success

The Naval Supply Systems Command (NAVSUP) announces the launch of the Military Paper Check Conversion (MPCC) prototype to afloat and shore Navy and Marine Corps activities.

Using scanning technology, MPCC converts paper checks into electronic debits to the check writer's account, thus eliminating work associated with processing hard copy checks. The MPCC package consists of a scanner unit, a pin serial data cable, and an AC adapter power pack.

MPCC is a joint initiative by NAVSUP's Disbursing Division, the U.S. Treasury Department's Financial Management Service, the Combined Fleet Forces Command, the Defense Finance and Accounting Service, and the Marine Corps.

This system will eliminate manual work in preparing and mailing checks for clearing, reduce the volume of check records to maintain, and significantly reduce check clearing time from two weeks to as few as 24 hours. MPCC will also reduce the time spent by disbursing officers to process bounced checks.

To date, 22 of 29 proposed sites have been outfitted with the new check cashing system. The following shore installations have received MPCC scanners: Camp Lejuene, N.C.; Camp Pendleton, Calif.; Personnel Support Detachments in Yokosuka, Japan and Naples, Italy; Customer Service Desks in Guam, Diego Garcia; in Agnano, Gaeta, and Allied Forces Southern Europe, Italy; and at the 3rd Marine Force Service Support Group, Okinawa, Japan.

Prototype MPCC installation is complete onboard USS Stennis (CVN 74), USS Cole (DDG 67), USS Peleliu (LHA 5), USS Comstock (LSD 45) and in seven Marine Expeditionary Units.

As of August 27, 2003, the Navy processed 5,007 checks valued at about \$4.4 million with a 100 percent success rate; the Marines processed 3,709 checks valued at about \$424,000 with a 99.7 percent success rate.

"As an integral part of the Navy Cash offering, MPCC will enhance the quality of life for our Sailors and greatly improve our disbursing processes at sea and ashore," said Rear Admiral Justin D. McCarthy, SC, USN, Commander, Naval Supply Systems Command. "This pilot program is a significant part of NAVSUP's ongoing effort to transform this enterprise by improving our business practices that support our warfighters."

First Executive Director selected for COMFISCS

Rear Admiral Justin D. McCarthy, SC, USN, Commander, Naval Supply Systems Command (NAVSUP), announced recently that Mr. Elliott Fields has been selected to be the first Executive Director of Fleet and Industrial Supply Centers (FISCs), a newly created NAVSUP Senior Executive Service position.

Mr. Fields will report to Rear Admiral William A. Kowba, SC, USN, who was installed on July 25, 2003, as the first Commander, FISCs (COMFISCS).

As part of NAVSUP's ongoing Transformation initiative, Fleet and Industrial Supply Center (FISC) San Diego has been designated the NAVSUP's lead FISC and assigned responsibility to drive common policies and practices across all supply centers. The six Fleet and Industrial Supply Centers, located in Jacksonville, Fla., Pearl Harbor, Hawaii, Puget Sound, Wash., Norfolk, Va., San Diego, Calif., and Yokoska, Japan, provide a variety of logistics support services and products to our Naval forces, both on a regional and global basis. All six FISCs will be under the operational control of COMFISCS.

"Elliott Fields has a broad range of Navy logistics experience, and he will be a welcome addition to the new FISC organization and the NAVSUP team," RDML Kowba said. "He will be a vital part of NAVSUP's Transformation effort as we seek to standardize and improve the support we provide to our waterfront customers."

Jeffery Orner, Executive Director and Senior Civilian of NAVSUP said, "I am pleased to welcome Elliott Fields to our senior leadership team. Creating the Lead FISC was a critical part of our ongoing transformation efforts, and we are confident that RDML Kowba and Elliott Fields will provide the leadership needed to continuously improve our ability to effectively and efficiently support our customers."

Mr. Fields is currently serving as Director of the Configuration Management, Distance Support and Readiness Division, Naval Sea Systems Command (NAVSEA), Washington, D.C. Previous NAVSEA assignments include Logistics Director, Strategic Sealift

Program Office, Head of the Outfitting and Residual Material Branch and Head of the Interim Supply Support Branch.

He began his Federal Service career with the General Services Administration as an Inventory Management Specialist. When he was a Supply Systems Analyst with the Naval Facilities Engineering Command, Mr. Fields was nominated by the Navy to serve in the DoD's Senior Supply Management Program. There, he worked for the Office of the Assistant Secretary of Defense for Production and Logistics, the Naval Supply Systems Command, and Defense Logistics Agency.

Mr. Fields was honorably discharged from the United States Air Force in 1973, after serving on active duty for four years as a jet aircraft engine mechanic. Born and raised in Norfolk, Va., Mr. Fields was a long time resident of Washington, D.C. He is a member of the Acquisition Professional Community, and holds advanced certifications in Acquisition Logistics and Configuration Management.

Enlisted Roadshow coming Nov. 3 to Mid-Atlantic Area

Each year the Master Chief Petty Officer of the Supply Community, along with personnel from the Supply Enlisted Community Management Branch, NAVSUP Office of Personnel, travel around the globe to present the annual Supply Enlisted Road Show. This forum is an excellent opportunity for our Sailors to obtain critical career information.

The following topics are covered during the presentation: advancement, supply initiatives, retention, recruiting, career planning, special programs, and separation/retirement.

I encourage each of you to get the word out to your Sailors and provide them the opportunity to attend the road show when it's in your area. Local Supply leadership will provide specific times and locations for the presentations. I also encourage each supply officer to attend. The information you receive will be valuable to you as you provide daily career guidance to your Sailors.

The Mid-Atlantic Roadshow on Nov. 3 will cover Norfolk/Little Creek/Yorktown/Oceana

If there are any questions concerning these presentations, please contact CNOCM(SW/AW) Dan Warner, SUP 00B, at (717) 605-2265, DSN 430-2265, e-mail daniel.k.warner@navy.mil, or MSCS(SW) Joe Donellan, SUP OP33, at (703) 695-3932, DSN 225-3932, e-mail n132d15b@bupers.navy.mil.

It's Your Career

Logistics Support Representatives

Ship	Representative	Telephone	Cell
USNS Big Horn (T-AO 198)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS John Lenthal (T-AO 189)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Kanawha (T-AO 196)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Laramie (T-AO 203)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Leroy Gruman (T-AO 195)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Mount Baker (T-AE 34)	Al Ford/Alma Henry	443-1877/76	544-5367
USNS Patuxent (T-AO 201)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Saturn (T-AFS 10)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Sirius (T-AFS 8)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Spica (T-AFS 9)	Al Ford/Alma Henry	443-1877/76	544-5464
USNS Supply (T-AOE-6)	Al Ford/Alma Henry	443-1877/76	544-5364
USNS Artic (TAOE 8)	Al Ford/Alma Henry	443-1877/76	544-5364
USS Albany (SSN 753)	SK2 Bobby Miller	443-1850	5446219
USS Anzio (CG 68)	SK2 Josue Negron	443-1855	544-5365
USS Arleigh Burke (DDG 51)	SK2 Josue Negron	443-1855	544-5365
USNS Artic (TAOE 8)	Al Ford/Alma Henry	443-1877/76	544-5464
USS Ashland (LSD 48)	SK1 Matthew Wright	443-1866	544-5456
USS Austin (LPD 4)	SK2 Josue Negron	443-1855	544-5365
USS Barry (DDG 52)	John Gant	443-1242	544-5379
USS Bataan (LHD 5)	Gary Humphries	443-1859	544-5419
USS Boise (SSN 764)	Vivian Hardy	443-1867	544-5436
USS Briscoe (DD 977)	Gary Humphries	443-1859	544-5419
USS Bulkeley (DDG 84)	Joyce Ford	443-1857	544-5403
USS Cape St. George (CG 71)	Gary Humphries	443-1859	544-5419
USS Carr (FFG 52)	John Gant	443-1242	544-5379
USS Carter Hall (LSD 50)	SK1 Matthew Wright	443-1866	544-5456
USS Cole (DDG 67)	Kevin Brunner	443-1875	544-5442
USS Detroit (AOE 4)	Al Ford/Alma Henry	443-1877/76	544-367
USS Deyo (DD 989)	Kevin Brunner	443-1875	544-5442
USS Donald Cook (DDG 75)	Joyce Ford	443-1857	544-5403
USS Dwight D. Eisenhower (CVN 69)	Pamela Harris	443-1856	544-5428
USS Elrod (FFG 55)	Marie Moss	443-1862	544-5395
USS Enterprise (CVN 65)	Joe Ditommaso	443-1851	544-5407
USS Estocin (FFG 15)	Joyce Ford	443-1857	544-5403
USS Florida (SSBN 726)	Pamela Harris	443-1856	544-5428
USS George Washington (CVN 73)	SK2 Bobby Miller	443-1850	544-6219
USS Gettysburg (CG 64)	Gary Humphries	443-1859	544-5419
USS Gonzales (DDG 66)	Virginia Nichols	443-1865	544-5452
USS Grapple (ARS 53)	SK1 Matthew Wright	443-1866	544-5456
USS Grasp (ARS 51)	Teresa Wiggins	443-1849	544-5460
USS Gunston Hall (LSD 44)	Marie Moss	443-1862	544-5395
USS Hampton (SSN 767)	Joe Ditommaso	443-1851	544-5407
USS Harry S. Truman (CVN 75)	Janis Hayes	443-1863	544-5438
USS Hawes (FFG 53)	John Gant	443-1242	544-5379
USS Hayler (DD 997)	Joyce Ford	443-1857	544-5403
USS Hyman G. Rickover (SSN 709)	Pamela Harris	443-1856	544-5428
USS Iwo Jima (LHD 7)	Kevin Brunner	443-1875	544-5442

Logistics Support Representatives

Ship	Representative	Telephone	Cell
USS Jacksonville (SSN 699)	Pamela Harris	443-1856	544-5428
USS John F. Kennedy (CV 67)	Vivian Hardy	443-1867	544-5436
USS Kauffman (FFG 59)	Barbara Robinson	443-1858	544-5417
USS Kearsage (LHD 3)	Barbara Robinson	443-1858	544-5417
USS Laboon (DDG 58)	Barbara Robinson	443-1858	544-5417
USS Leyte Gulf (CG 55)	Barbara Robinson	443-1858	544-5417
USS Mahan (DDG 72)	Pepper Anderson	443-1860	544-5377
USS Mason (DDG 87)	SK1 J. McDermott	443-1869	544-5375
USS McFaul (DDG 74)	Brenda Jones	443-1848	544-5454
USS Minneapolis St. Paul (SSN 708)	SK2 Bobby Miller	443-1850	544-6219
USS Mitscher (DDG 57)	Pepper Anderson	443-1860	544-5377
USS Monterey (CG 61)	Pepper Anderson	443-1860	544-5377
USS Montpelier (SSN 750)	Vivian Hardy	443-1867	544-5436
USS Mount Whitney (LCC 20)	Cynthia Griffin	443-1853	544-5444
USS Nashville (LPD 13)	Mildred Harrison	433-1854	544-5363
USS Nassau (LHA 4)	Joe Ditommaso	433-1851	544-5407
USS Newport News (SSN 750)	Janis Hayes	433-1863	544-5438
USS Nicholas (FFG 47)	Brenda Jones	433-1848	544-5454
USS Nimitz (CVN 68)	Pamela Harris	443-1856	544-5428
USS Norfolk (SSN 714)	Joe Ditommaso	443-1851	544-5407
USS Normandy (CG 60)	Cynthia Griffin	443-1853	544-5444
USS Oak Hill (LSD 51)	Marie Moss	443-1862	544-5395
USS Oklahoma City (SSN 723)	Janis Hayes	443-1863	544-5438
USS Oscar Austin (DDG 79)	James Rice	443-1146	544-5411
USS Ponce (LPD 15)	Mildred Harrison	443-1854	544-5363
USS Porter (DDG 78)	James Rice	443-1146	544-5411
USS Ramage (DDG 61)	Cynthia Griffin	443-1853	544-5444
USS Ronald Reagan (CVN 76)	SK2 Bobby Miller	443-1850	544-6219
USS Ross (DDG 71)	James Rice	443-1146	544-5411
USS Saipan (LHA 2)	Pamela Harris	443-1863	544-5428
USS Samuel B. Roberts (FFG 58)	SK1 J. McDermott	443-1869	544-5375
USS San Francisco (SSN 711)	SK2 Bobby Miller	443-1850	544-6219
USS San Jacinto (CG 56)	SK1 J. McDermott	443-1869	544-5375
USS Scranton (SSN 756)	Janis Hayes	443-1863	544-5438
USS Seattle (AOE 2)	Al Ford/Alma Henry	443-1877/76	544-5464
USS Shreveport (LPD 12)	SK1 J. McDermott	443-1869	544-5375
USS Simpson (FFG 56)	SK1 J. McDermott	443-1869	544-5375
USS Stout (DDG 55)	Virginia Nichols	443-1865	544-5452
USS Stump (DD 978)	Mildred Harrison	443-1854	544-5363
USS Theodore Roosevelt (CVN 71)	Vivian Hardy	443-1867	544-5436
USS Thorn (DD988)	Virginia Nichols	443-1865	544-5452
USS Tortuga (LSD 46)	SK1 Matthew Wright	443-1866	544-5456
USS Trenton (LPD 14)	Wanda Willoughby	443-1852	544-5462
USS Vella Gulf (CG 72)	Wanda Willoughby	443-1852	544-5462
USS Wasp (LHD 1)	Wanda Willoughby	443-1852	544-5462
USS Whidbey Island (LSD 41)	Teresa Wiggins	443-1849	544-5460
USS Winston Churchill (DDG 81)	Brenda Jones	443-1848	544-5454

FISC Norfolk Key Telephone Numbers

	DSN	Telephone	FAX
Commanding Officer	646	(757) 443-1001	443-1000
Executive Officer	646	(757) 443-1001	443-1000
Executive Director	646	(757) 443-1001	443-1000
Public Affairs Officer	646	(757) 443-1013	443-1015
Small Business Office	646	(757) 443-1435	443-1355
Security Officer	646	(757) 443-1510	443-1537
Counsel	646	(757) 443-1092	443-1090
Reserve Coordinator	646	(757) 443-1012	443-1549
Command Master Chief	646	(757) 443-1153	443-1015
Acquisition			
Acquisition Executive	646	(757) 443-1601	443-1605
Operations Director	646	(757) 443-1628	443-1605
Contract Ops (Fleet)	646	(757) 443-1375	443-1424
Contract Ops (Ashore)	646	(757) 443-1347	443-1424
Pierside Purchasing	646	(757) 443-1369	443-1376
Purchasing Ops (Ashore/Overseas)	646	(757) 443-1370	444-1376
Purchasing Ops (CONUS)	646	(757) 443-1394	443-1389
Purchasing Ops (Habitability)	646	(757) 443-1444	443-4417
Resource Management			
Director	646	(757) 443-1565	443-1883
Business Operations			
Director	646	(757) 443-1075	443-1064
E-Business	646	(757) 443-1502	443-1543
Customer Operations			
Director	646	(757) 443-1165	443-1175
Logistic Support Center	646	(757) 443-1211	443-1175
Navy Integrated Call Center		1-877-418-6824	443-1175
Material Operations			
Requirements Division	646	(757) 443-1271	443-1277
Ocean Terminal	564	(757) 444-2395	444-2352
ATAC	565	(757) 444-2060	445-8607
Personal Property	646	(757) 443-3795	443-3737
SERVMART	646	(757) 443-1273	443-1293
HAZMAT	564	(757) 444-5809	443-1293
Regional Navy Mail Center	564	(757) 444-9126	444-9796
Fuel			
Fuels Officer	262	(757) 322-9003	322-9005
Cheatham Annex		953 (757) 877-7100	887-7223
Washington, DC Det	288	(202) 433-2901	6850000
Philadelphia Det	442	(215) 697-9550	697-9554
Earle Det	449	(732) 866-2238	866-1106